

# **Library Technician – Circulation Coordinator**

The mission of Columbia Bible College is to equip people for a life of discipleship, ministry, and leadership in service to the church and community.

Department:	Academics (Library)
Faculty/Staff/Management:	Staff, non-management
Load/Term:	100% (40 hrs/wk) Aug 16 - May 15

### **Job Purpose**

The Library Circulation Coordinator oversees the operations of the Library Circulation and Course Reserve services and other library duties.

## **Duties and Responsibilities**

### Coordinates the operations of Library circulation services:

- Coordinates, oversees, and reviews the provision of circulation and course reserve services to
  ensure prompt and courteous circulation public service to students, faculty, employees, and
  community users.
- Coordinates overdue notices; checks shelves for missing and lost items, contacting students and community borrowers.
- Coordinates study room bookings.
- Supervises, trains, and delegates work to library student workers, volunteers, practicum and part-time library technicians.
- Provides recommendations, input, and suggestions to the team regarding development and implementation of policies and procedures as they relate to circulation and reserve services.
- Handles complaints and complex situations with patrons.
- Monitors implementation of circulation policies and procedures and makes recommendations for changes.
- Authorizes fine waivers or reductions according to established policies and procedures.

- Liaises with the Accountant regarding student overdue charges.
- Generates monthly circulation reports.
- Updates patron records on a continuous and annual basis.
- Provides reference assistance to students, staff, and community users.
- Updates and posts signs related to public services, regarding opening hours, social media, electronic info screens, and computer/printer/photocopier/software problems.
- Develops and maintains circulation procedures manual.
- Submits cash deposits to the Accounts Supervisor.
- Generates schedules/calendars and arranges coverage for sick and vacationing library staff.

### **Coordinates the operations of the Course Reserve collection:**

- Coordinates the Course Reserve collection to provide student access to course materials that are required by faculty for their courses.
- Liaises with faculty to determine Course Reserve requirements for their courses and to provide clarification of Course Reserve procedures.
- Changes the status of bibliographic records and compiles and updates the bibliographic list of Course Reserve items.
- Reviews and implements Course Reserve policies and procedures and makes recommendations for changes.

### Provides supervision of circulation employees:

- Participates in the selection and training of part-time Library Technicians.
- Trains, directs, and delegates work to student workers and part-time library technicians.

### Other:

- Assists in the Cataloguing and Acquisitions area, as required.
- Keeps abreast of new developments in the field.
- Provides recommendations and suggestions to the team regarding general library services.
- Assists with other tasks, as assigned.

### Qualifications

Education: High School Diploma, with a Library Technician Diploma.

**Experience:** 2 years of library experience.

### **Characteristics:**

- A faith commitment to Jesus Christ.
- Strive to model the Staff & Faculty Attributes.
- Agreement with and commitment to the CBC Mission Statement, BCMB or MCBC Confession of Faith, Responsibilities of Community Membership Statement, ABHE Tenets of Faith.
- Maintain membership in good standing in a local Christian church.
- Ability to work as part of a team.
- Willingness to be flexible, as well as to grow professionally.

Working Conditions	
Office and library environment.	

# **Physical Requirements**

The ability to handle heavy books and to re-locate books for circulation or shelving.

# This position reports to the Library Director. Employee Signature:\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_ Supervisor Signature: \_\_\_\_\_\_\_ Date: \_\_\_\_\_\_

<b>Grid Classification:</b>	Rate \$23.53/hour
Date Approved by	
HR Committee:	
Reviewed:	

Revised 31 March 2025